

FIG. 4

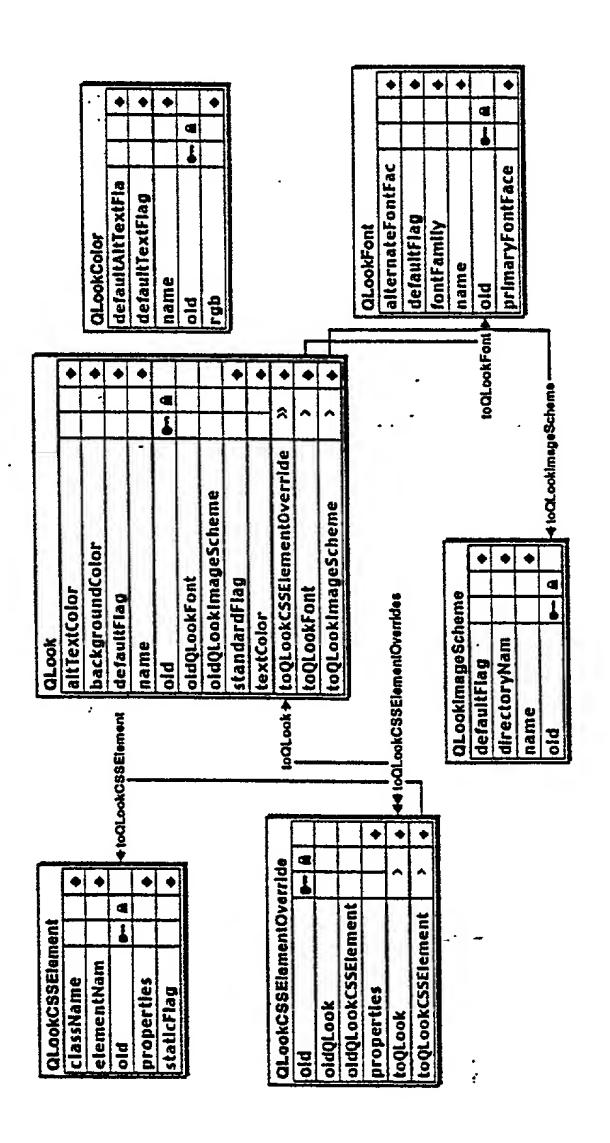


FIG. 5

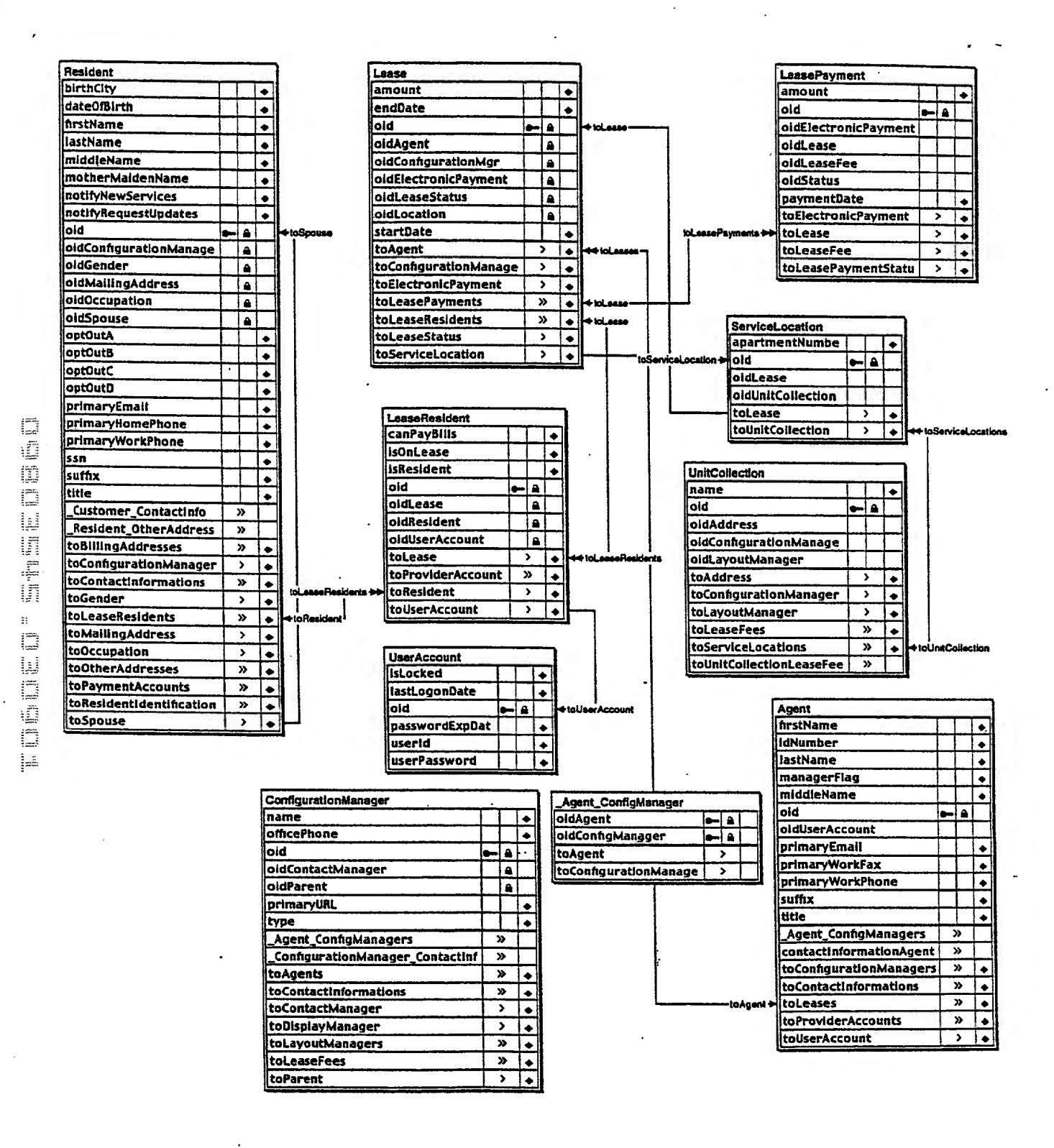


FIG. 6



	~ 570 ·
Account ID:	520
Password:	: : : : : : : : : : : : : : : : : : :
(Case-sensitive)	
	Login

If you have lost your Account ID or Password, you must contact your property manager to issue you a new Account ID and Password. For help using our service, click the <a href="How To Use">How To Use</a> or <a href="FAQ">FAQ</a> at the bottom of each page.

Copyright © 2000 Ocorps Residential, Inc. All Rights Reserved.

How To Use Best Price Guarantee Credit Card Guarantee Privacy and Security Terms Of Use FAQ Feedback

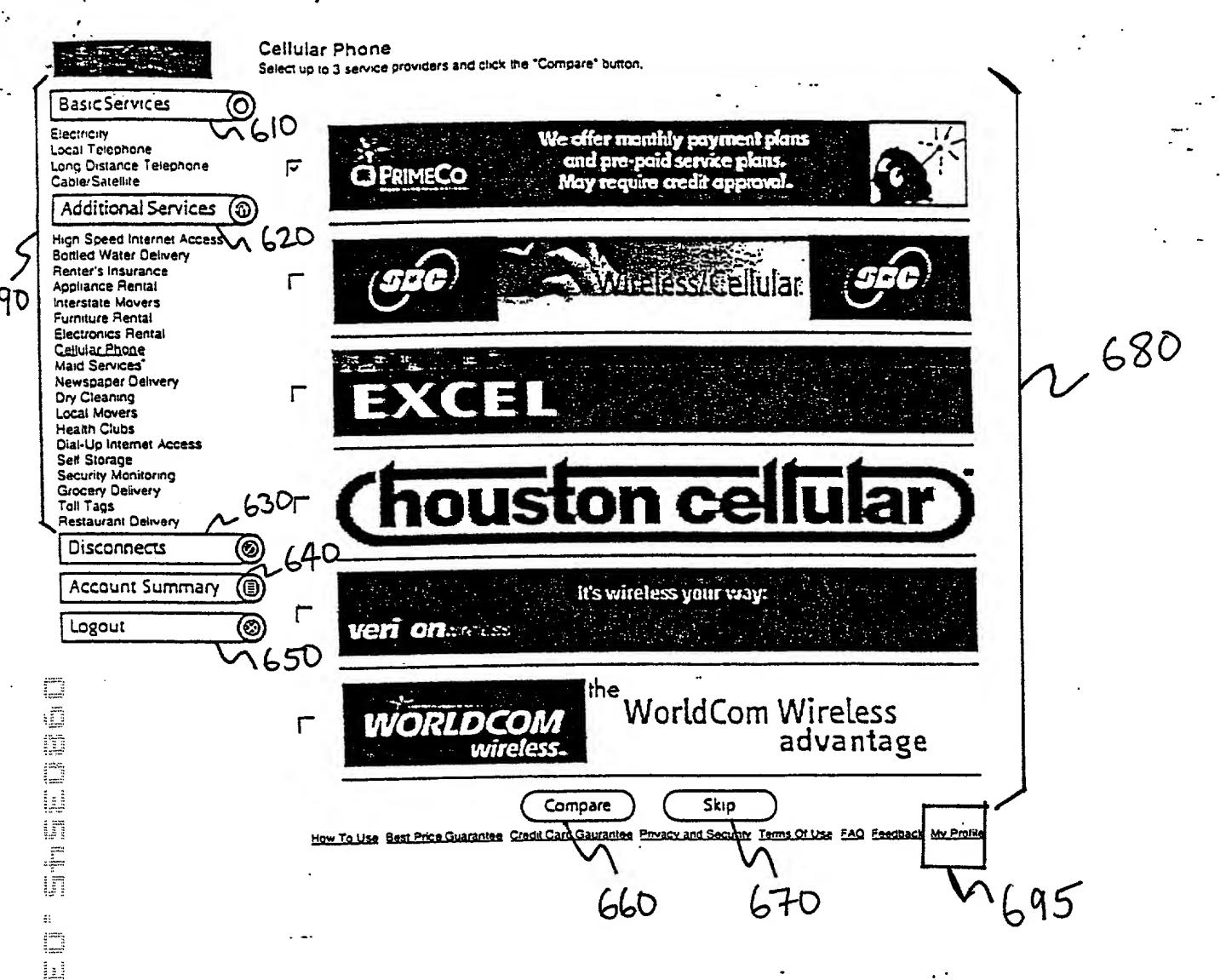
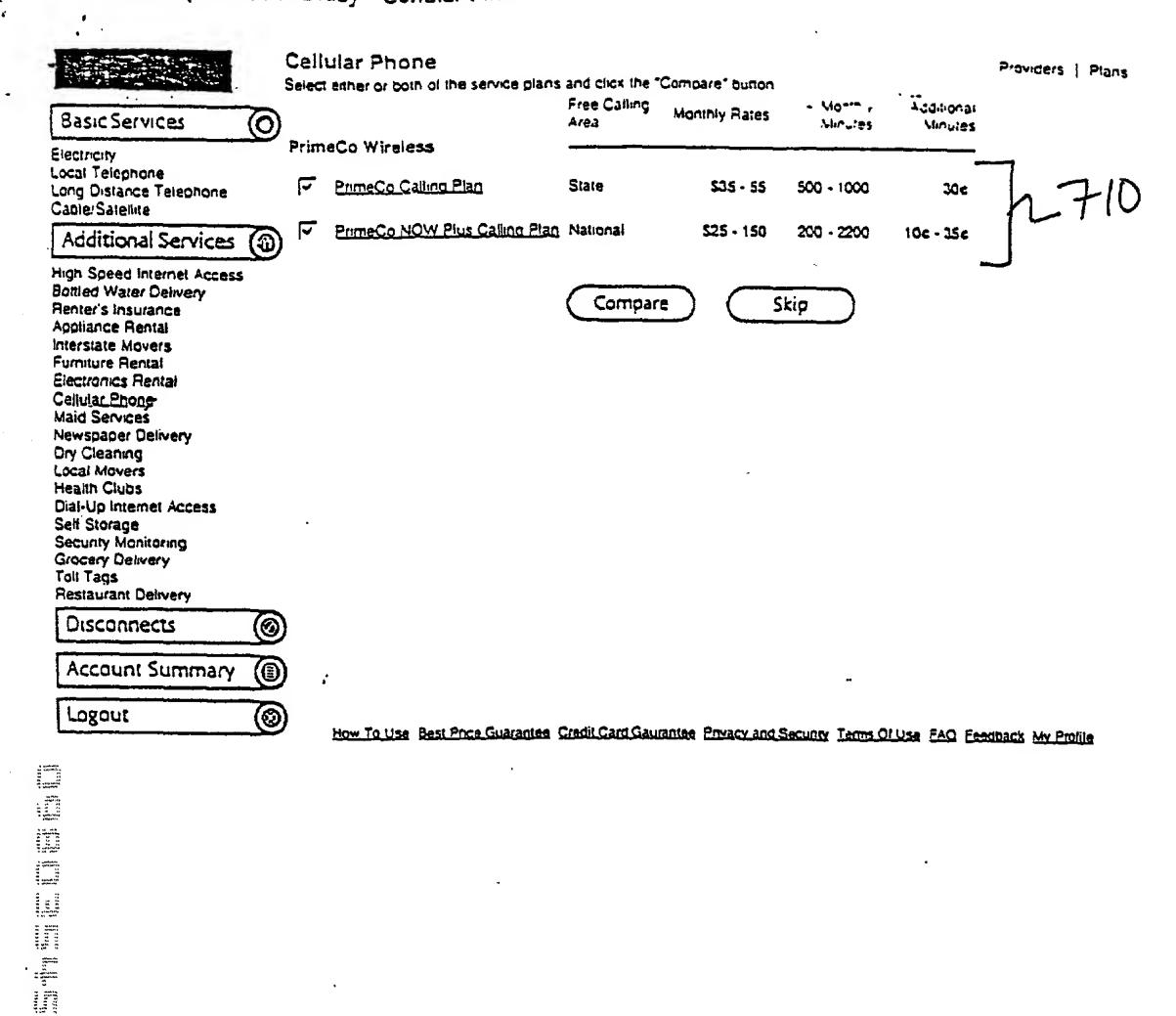


FIG. 9

**:**3



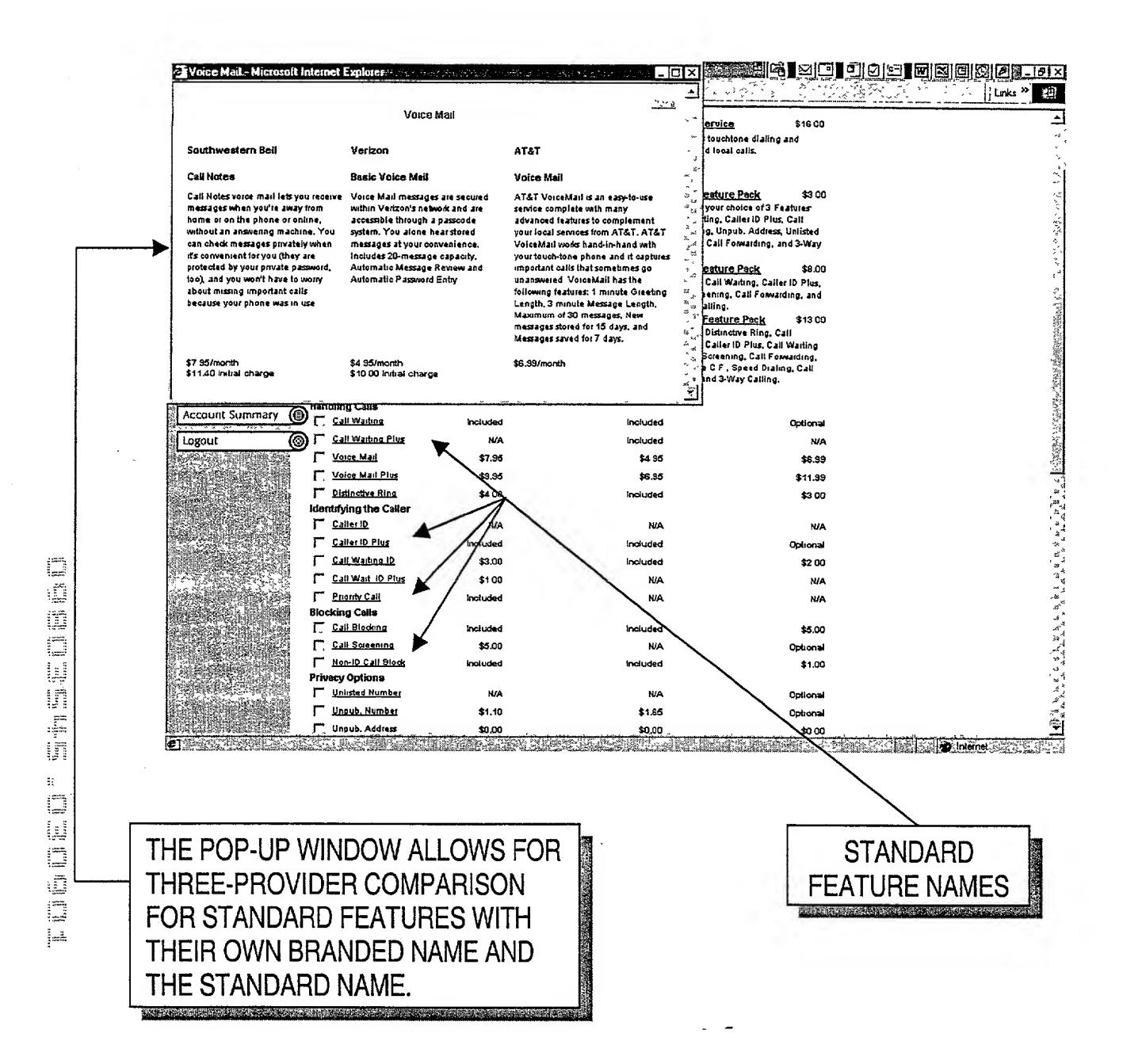
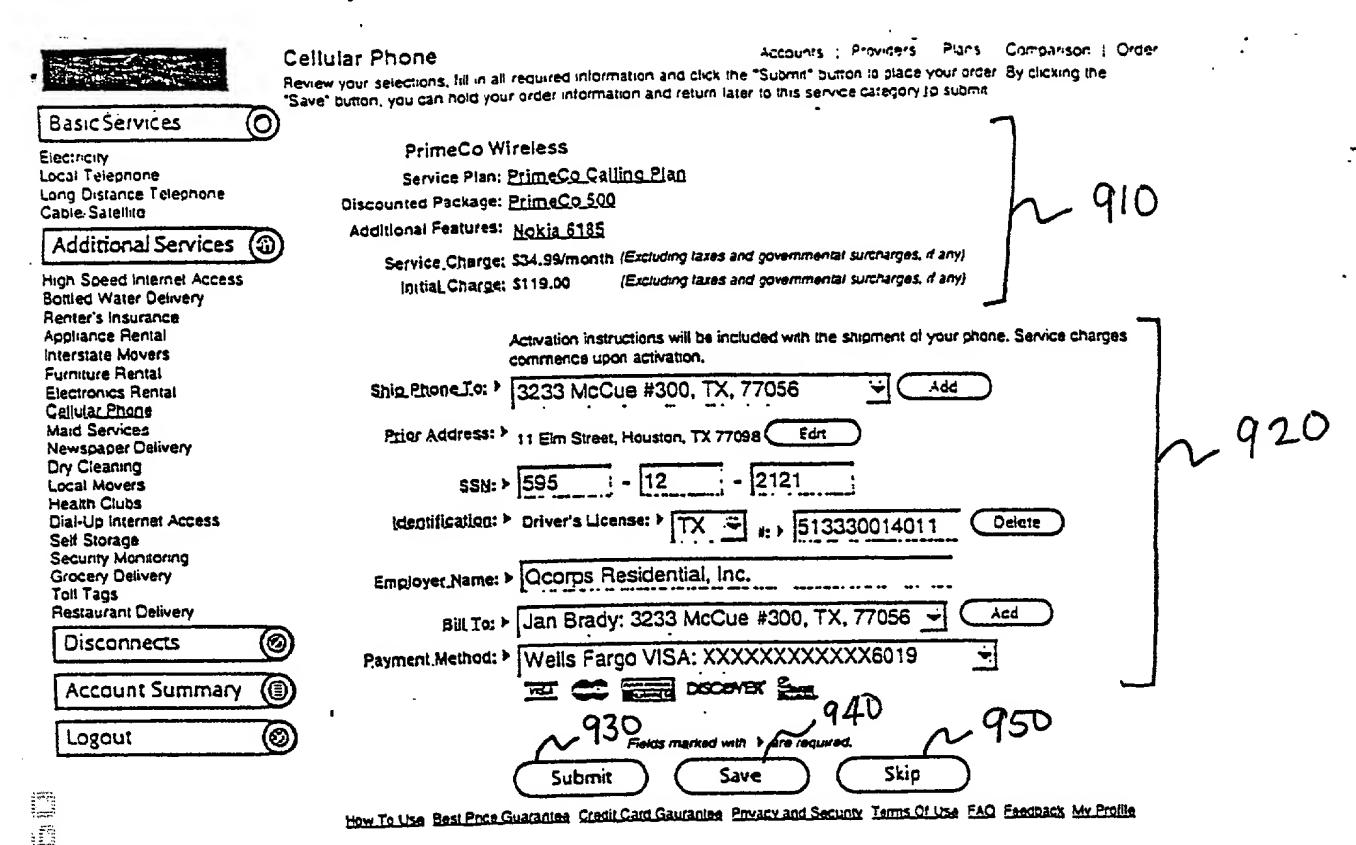


FIG. 11(b)

Section of the sectio

53



#### Disconnects

**Basic Services** 

Electricity Local Telephone Long Distance Telephone Cable/Satellite

Disconnect Service From Accounts Initiated On This Site 7010

You may disconnect services from provider accounts that you have initiated using this site. If you have active accounts that you have initiated using this site. If you have active accounts that you have initiated using this site. choose one from the list and click the "Select" button.

You do not have any active accounts.

Additional Services

High.Speed Internet Access **Bottled Water Delivery** Renter's Insurance Appliance Rental Interstate Movers Furniture Rental Electronics Rental Cellular Phone Maid Services Newspaper Delivery Dry Cleaning Local Movers Health Clubs Dial-Up Internet Access

Disconnect Service From Other Accounts 7020

You may also be able to disconnect services that you have not initiated through this site. If you have input address: this system, choose of your current or prior addresses from the drop down menu and click the "Select" button.

~1025 Address: 1 Main St #1000, TX, 77041 Select

Current Disconnects Jul 030

Review the status of our disconnect orders below. Saved disconnect information may be edited and submitted by c "Edit/Submit". If your order has been submitted, your service provider will fullfil this disconnect order. If your order is pending, you may cancel this order by clicking "Cancel". You may disconnect existing accounts by choosing the ac category from the menu and clicking the "Disconnect" link on that page.

You do not have any disconnect orders.

Skip

Disconnects :

**Restaurant Delivery** 

Security Monitoring

**Grocery Delivery** 

**Account Summary** 

**(2)** 

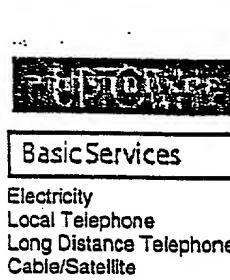
Logout

the state of the first state of the state of

Self Storage

Toll Tags

How To Use Best Price Guarantee Credit Card Guarantee Privacy and Security Terms Of Use FAQ Feedback My Pro



Long Distance Telephone

#### Additional Services

High Speed Internet Access **Bottled Water Delivery** Renter's Insurance Appliance Rental Interstate Movers Furniture Rental **Electronics Rental** Cellular Phone Maid Services Newspaper Delivery Dry Cleaning Local Movers Health Clubs Dial-Up Internet Access Self Storage Security Monitoring **Grocery Delivery** Toll Tags Restaurant Delivery

Disconnects	

Account Summary

Logout

My Profile General Information 7 110

My Profile displays all information entered about you on this site. General information may be entered and edited only by you and our leasing specialists, except for your Name and Service Address, which may only be entered and edited by our leasing specialists. All other information may only be entered and edited by you. You are encouraged to review our Privacy and Security Statement regarding the use and dissemination of this. information. Your edits to My Profile may update information contained in pending orders, as well as saved order information. Accordingly, be very careful not to delete any information that is required for service providers to fulfill pending orders.

21115

Name: Julie Youm

Service Address: 3233 McCue # 1000

Houston, TX 77056

Email Address; julie @qcorps.com Prior Address: 180 West End # aaa

New York, NY 10023

Evening Phone: (713) 555-1212

Day Phone:

Phone (Ceil): (123) 456-6789

Other Addresses:

Account ID: julieyoum

Change

Password: \*\*\*\*\*\*\*\*

Change

Billing Addresses 7 1120

Email: julie@qcorps.com

U.S. Mail: Miss Julie Youm: 1 Main St, #1000, test street32, Hollywood, TX 77041,

somecounty county

Personal Information

Social Security Number: 123-45-6789

Date of Birth: October 07, 1977

Mother's Maiden Name: mountaindew

Birth City:

Identification Information

Driver's License: NY:10023

Financial Institution Account Information 7/150

None.

**Credit Card Information** 

Qcorps VISA: XXXXXXXXXXXXX1111

How To Use Best Price Guarantee Credit Card Guarantee Privacy and Security Terms Of Use FAQ Feedback My Pro

EFFORES	My Profile  General Information  Some or all of this information	will be required by service providers to process your order(s). You may edit this infor
Basic Services	at any time. Your edits may up	date information contained in pending orders as well as any saved order information delete any information required to process pending orders.
Electricity Local Telephone Long Distance Telephone Cable/Satellite	Prior Address:  Street:	180 West End Apt/Suite: aaa
Additional Services	<b>(10)</b>	
High Speed Internet Access Bottled Water Delivery Renter's Insurance	City/State/Zip:	New York NY 🔀 10023
Appliance Rental Interstate Movers Furniture Rental	Evening Phone:	(713 ) 555 1212 ×
Electronics Rental Cellular Phone Maid Services	Day Phone:	
Newspaper Delivery Dry Cleaning	Email Address:	julie@qcorps.com
Local Movers Health Clubs		Please notify me when service requests are updated
Diai-Up Internet Access Self Storage Security Monitoring		Please do not notify me when new features, products, services, specials, or ser providers become available.
Grocery Delivery Toll Tags Restaurant Delivery	•	Please do not notify me regarding surveys, contests, sweepstakes or similar promotions.
Disconnects		Please do not provide my email address or Personally Identifiable Information to service providers with whom I have not ordered or requested information about service products.
Account Summary	Additional Contacts:	Phone (Cell): > (123 \ 456   6789 \ Delete
Logout	Other Addresses:	
	**************************************	

How To Use Best Price Guarantee Credit Card Guarantee Privacy and Security Terms Of Use FAQ Feedback My Pro

Save

Fields marked with > are required.

Cancel



## **Account Summary**

Printer friendly report

## Basic Services

(0)

Electricity Local Telephone Long Distance Telephone Cable/Satellite

Julie Youm

Address: Providence Uptown 3233 McCue # 1000

Houston, TX 77056

Date/Time: Dec 06, 2000

Account ID: julieyoum

09:20:10 PM

## Additional Services

High Speed Internet Access **Bottled Water Delivery** Renter's insurance Appliance Rental Interstate Movers Furniture Rental Electronics Rentai Cellular Phone Maid Services Newspaper Delivery Dry Cleaning Local Movers Health Clubs

Dial-Up Internet Access Self Storage **Security Monitoring Grocery Delivery** 

Toll Tags Restaurant Delivery

Disconnects

Logout

Account Summary (

This Account Summary lists all of the services and products ordered through this site, as well as order information for your further consideration. We hope you enjoyed this service brought to you by www.tcresidential.com and Qcc Residential, Inc.

Electricity:

Reliant Energy - HL&P

Status: Order information has been saved. This order has not been submitted.

Edit/Submit Cancel

Order Number: SP1000057

Service Plan: Balanced Billing

Bill To:

Payment Method: Check

Local Telephone:

**(0)** 

**(3)** 

AT&T

Status: Order information has been saved. This order has not been submitted.

Edit/Submit Cancel

Order Number: SP1000173

**Customer Service:** 

Service Plan: Local Service Discounted Package: 3 Feature Pack with:

Call WaitingCaller ID - Name and NumberThree-Way

Additional Features: None Selected

Start Date: Mon 06 Nov 2000

Bill To:

**Payment Method: Check** 

Local Telephone:

Southwestern Bell

Status: Order information has been saved. This order has not been submitted.

Edit/Submit Cancel

Order Number: SP1000171

Service Plan: Basic Local

Discounted Package: Phone Solution \_\_\_\_

Additional Features: Call Waiting ID Enhanced

Start Date: Thu 02 Nov 2000

Bill To:

Payment Method: Check

Local Telephone:

MCI Worldcom

No Requests for this Account

<u>Delete</u>

**Long Distance** 

Telephone:

MCI Worldcom

Status: Order information has been saved. This order has not been submitted.

Edit/Submit Cancel

Order Number: SP1000337

Service Plan: MCI One Net Savings

Additional Features: None Selected

Start Date: Sat 04 Nov 2000

FIG. 16

The will have been the body of the state of 127

1 . 3

Bill To: Payment Method:

Cable/Satellite:

Time Warner Digital

No Requests for this Account

<u>Delete</u>

High Speed Internet

Access:

Road Runner

No Requests for this Account

<u>Delete</u>

**High Speed Internet** 

Access:

Verizon

Status: Order information has been saved. This order has not been submitted.

Edit/Submit Cancel

Order Number: SP1000177

Service Plan: Platinum

Additional Features: None Selected

Requested Appt: Thu 23 Nov 2000 8am-Noon

Bill To:

Payment Method:

High Speed Internet

Access:

PDQ.net

No Requests for this Account

Deletę

Renter's Insurance:

Balboa Life & Casualty

Status: Order information has been saved. This order has not been submitted.

Edit/Submit Cancel

Order Number: SP1000128

**Customer Service:** 

Coverage Plan: Basic Renter's Insurance

Coverage Amount: \$30,000 Personal Property Limit

Start Date: Wed 01 Nov 2000

Bill To:

**Payment Method:** 

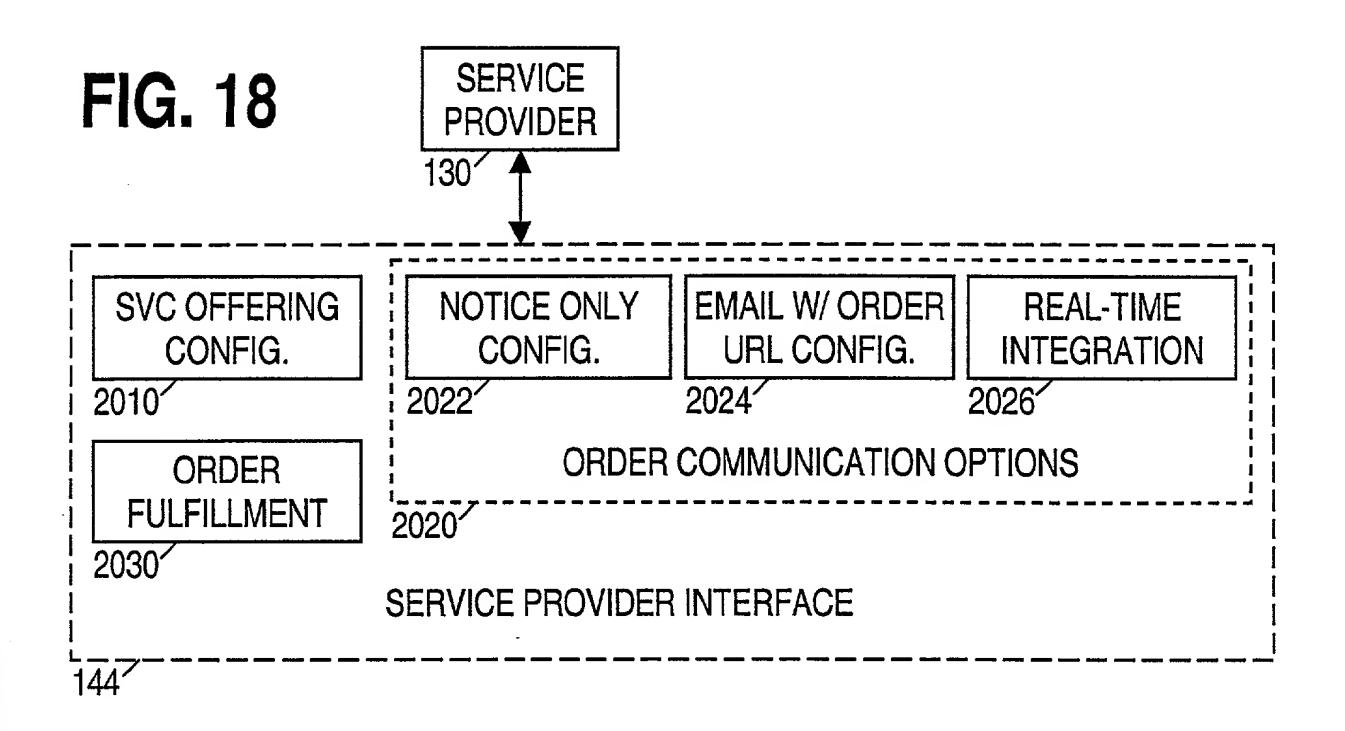
Interstate Movers:

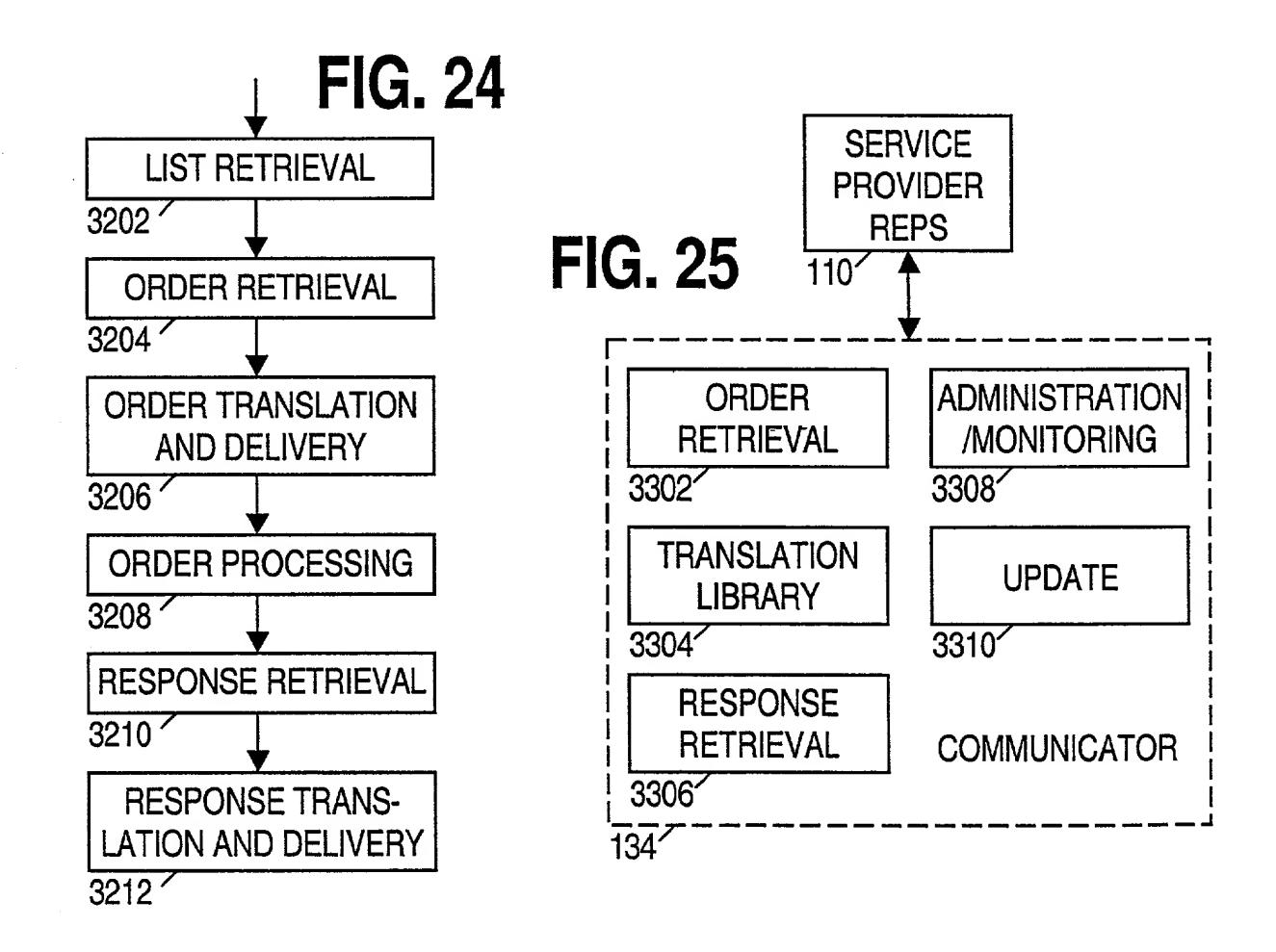
Beltmann North American Van Lines

No Requests for this Account

Delete

How To Use Best Price Guarantee Credit Card Guarantee Privacy and Security Terms Of Use FAQ Feedback My Pro





(2) Southwestern Bell

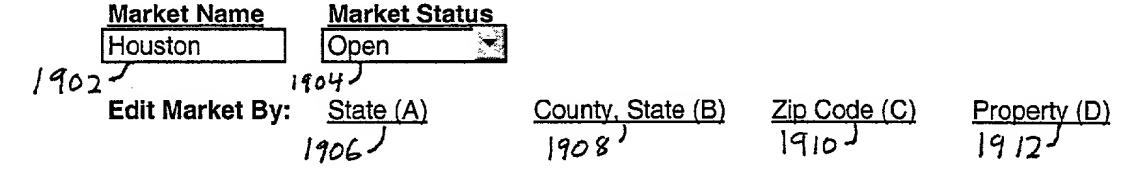
Markets

Offerings

Logout

#### **Define Unique Markets**

Offerings in the Qcorps system are limited to, and defined by, a specified coverage area. A coverage area can be all inclusive or as limited as an individual apartment complex. Note that the columns are additive in nature (e.g. to create a market that includes all of Texas and one county in Oklahoma, you would select Texas in the state column and enter the applicable Oklahoma county in the County, State column.).



When a user clicks on one of the above, the following is displayed on this page:

- (A) List of all states in 4 columns with check boxes for selection
- (B) 15 rows for entry w/ "Add Rows" button for additional entries (See locations for similar layout)
- (C) 15 rows for entry w/ "Add Rows" button for additional entries (See locations for similar layout)
- Also enables users to enter zip codes in ranges:

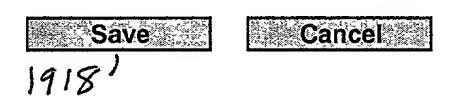
77001 through

77081

(D) Property Assignments page

1914

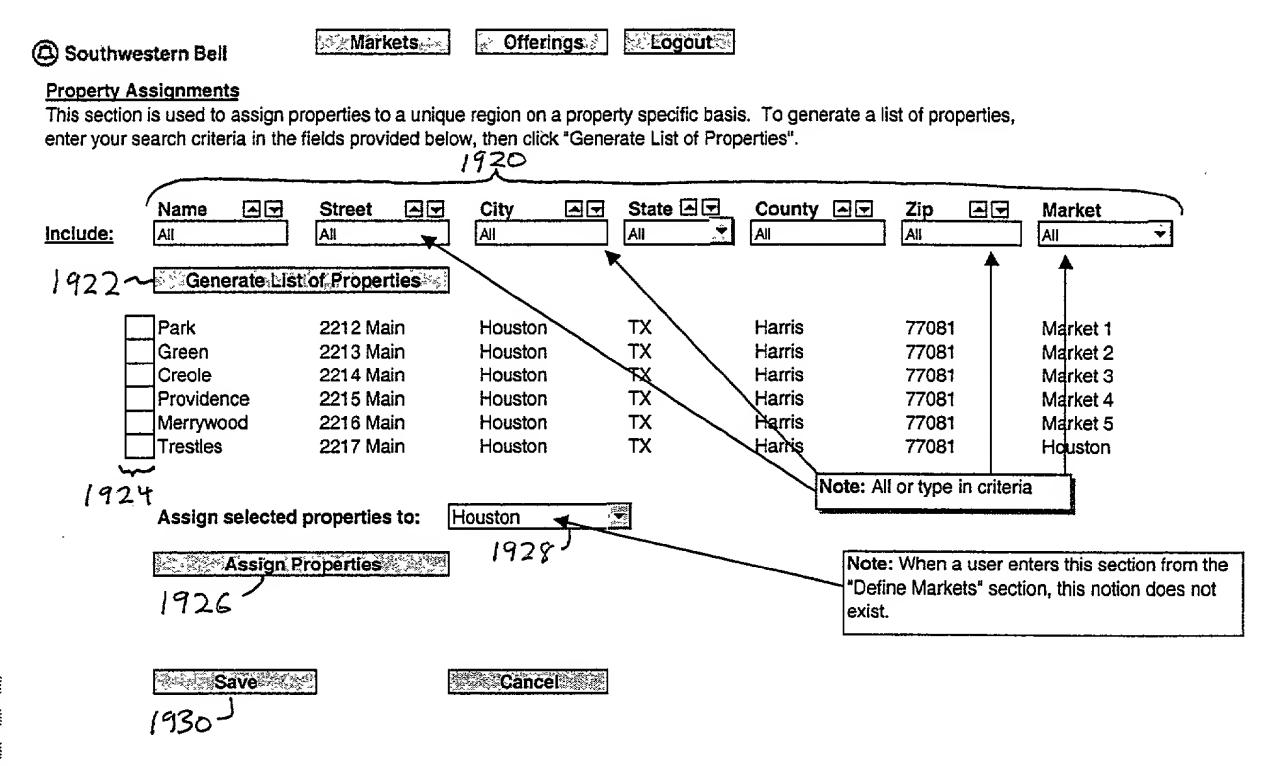
1916



#### Rules:

- 1) Columns are additive in nature
- 2) Right wins over left for region overlaps (specificity)
- 3) No two markets can have the same entries in any column (i.e., markets are mutually exclusive)

FIG. 19(a)



How to Use Security Statement Operating Guidelines FAQ Contact Qcorps User Profile

FIG. 19(b)

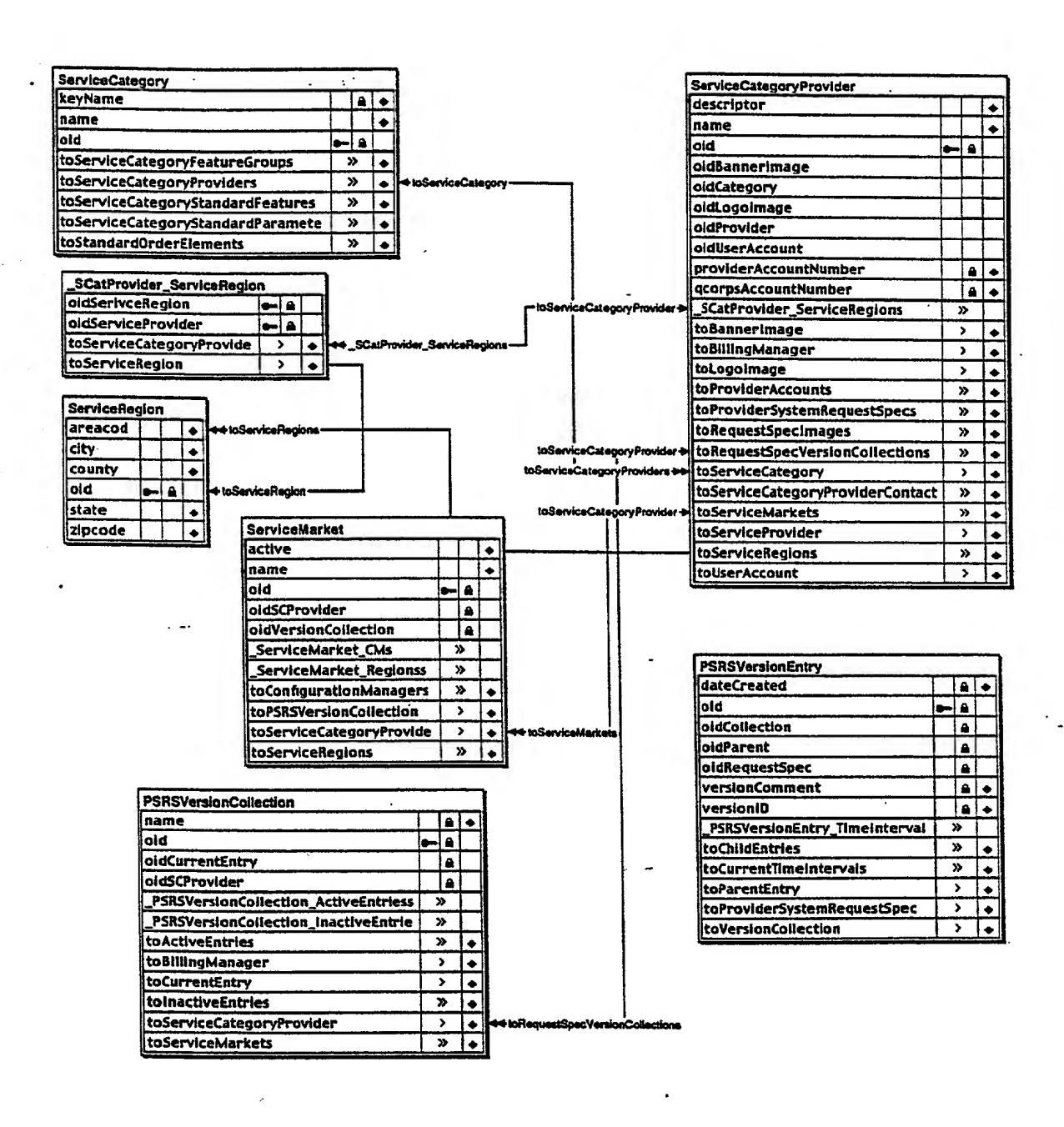


FIG. 20

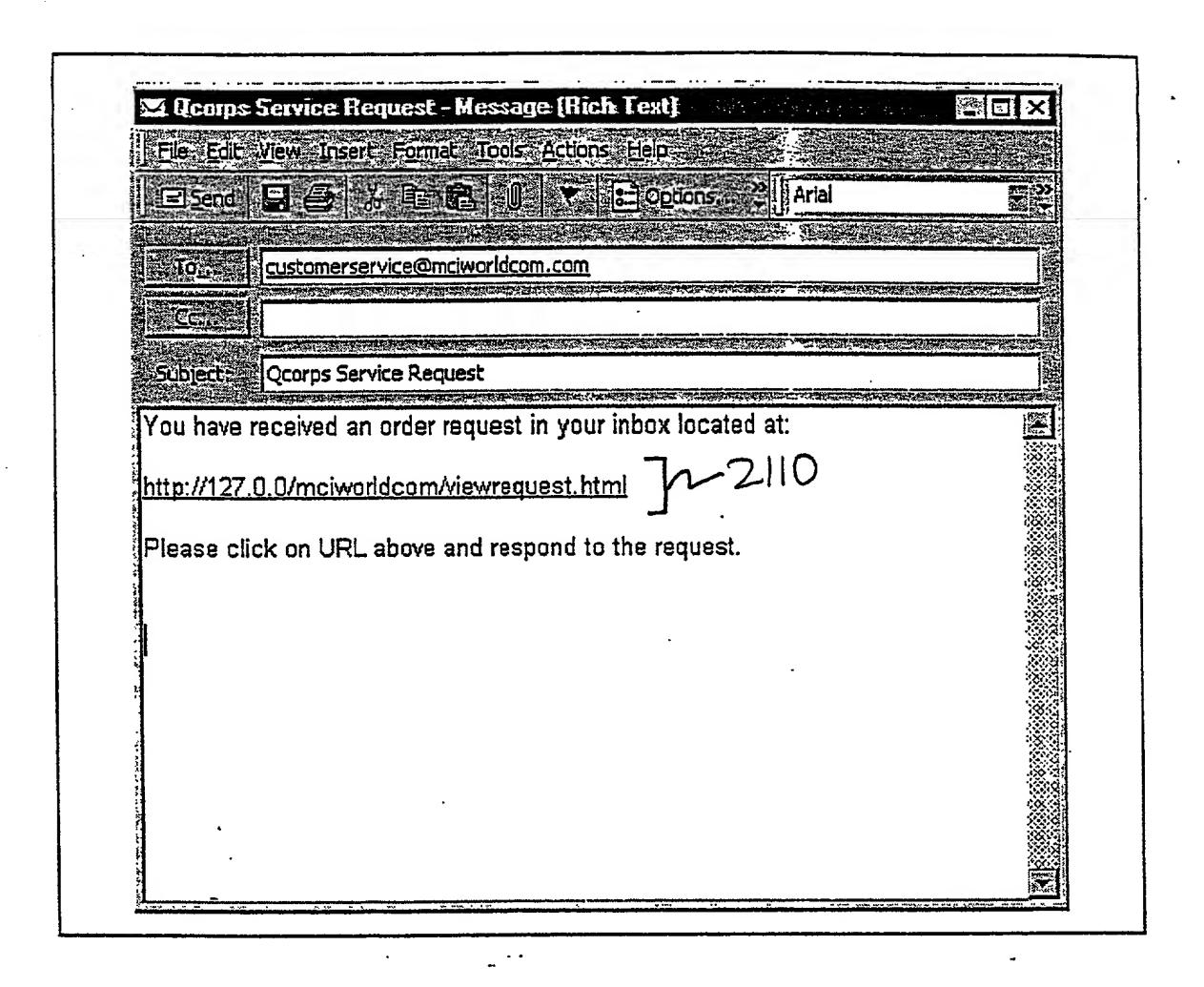
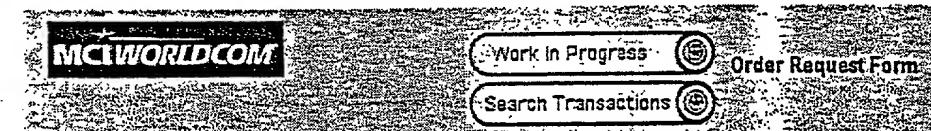


FIG. 21





Requested Service Address:

1313 Mockingbird Lane, #418

Houston, Texas 77056

Billing/Contact Information:

Mr. Jack B. Quick, Jr. 1313 Mockingbird Lane, #418

Manager Town 77056

Houston, Texas 77056

(281) 555-6369

(713) 216-6300

(713) 882-1555

jbquick@xnet.com

jbquick@aol.com

<u>Order:</u>

Plan(s):

Z2817 Basic Local

Package(s):

P3209 The Basics

Feature(s):

P1701 Call Waiting

P3205 Caller ID Enhanced

P3228 Call Blocking

P3400 Call Return

Service Activation: 8/13/00

Transfer Existing Number:: (281) 398-1215

Listed in Phone Book and Directory Assistance: Yes

Name to be Listed: Jack and Jane Quick

Omit Address:: No

Prior Service Information:

Mr. Jack B. Quick, Jr.

1701 Hermann Drive

Houston, Texas 77056

Payment Approach:

Method:

Credit Card

Account:

Mr. Jack B. Quick, Jr.

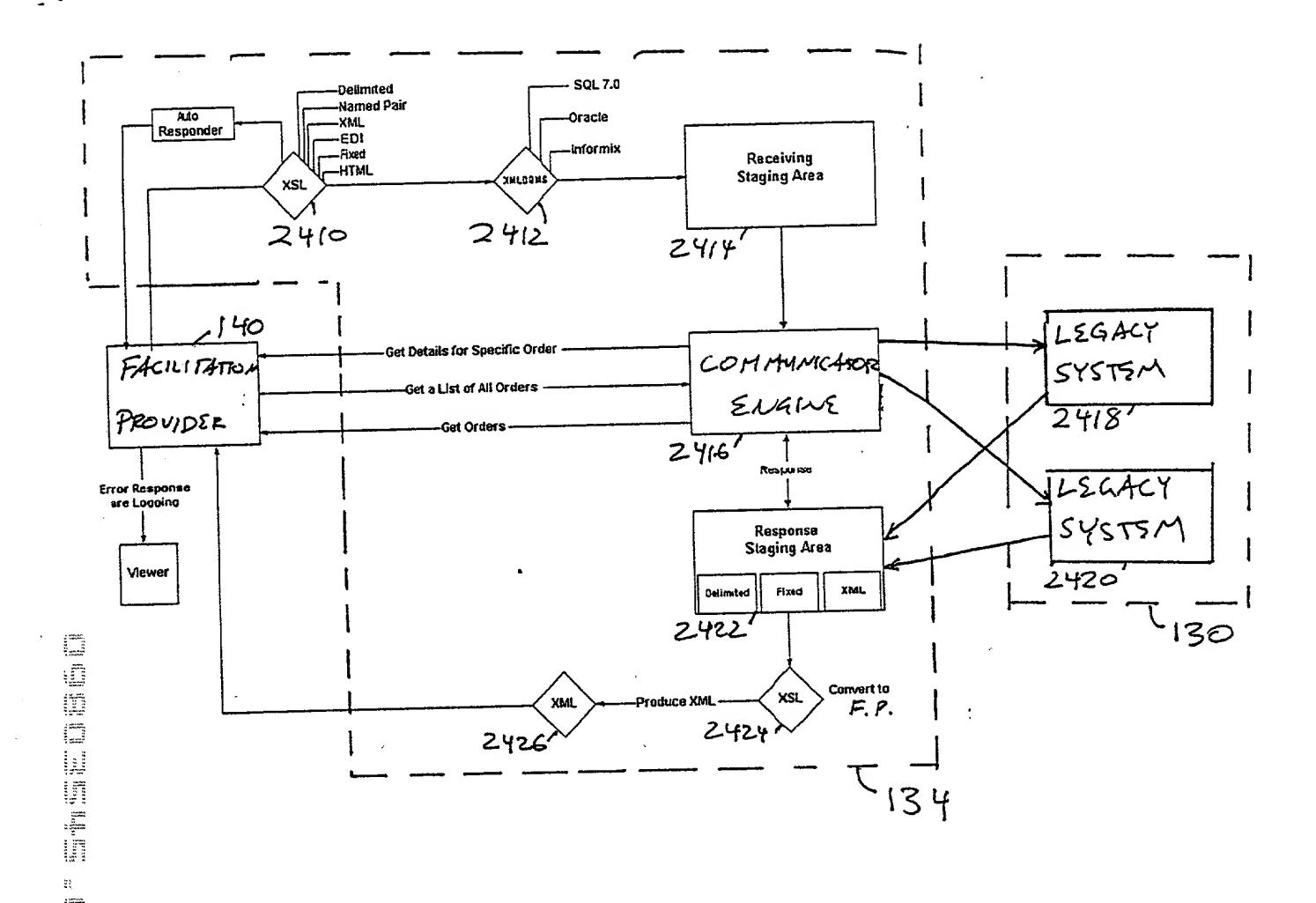
American Express

3728 4586 9789 exp. 03/02

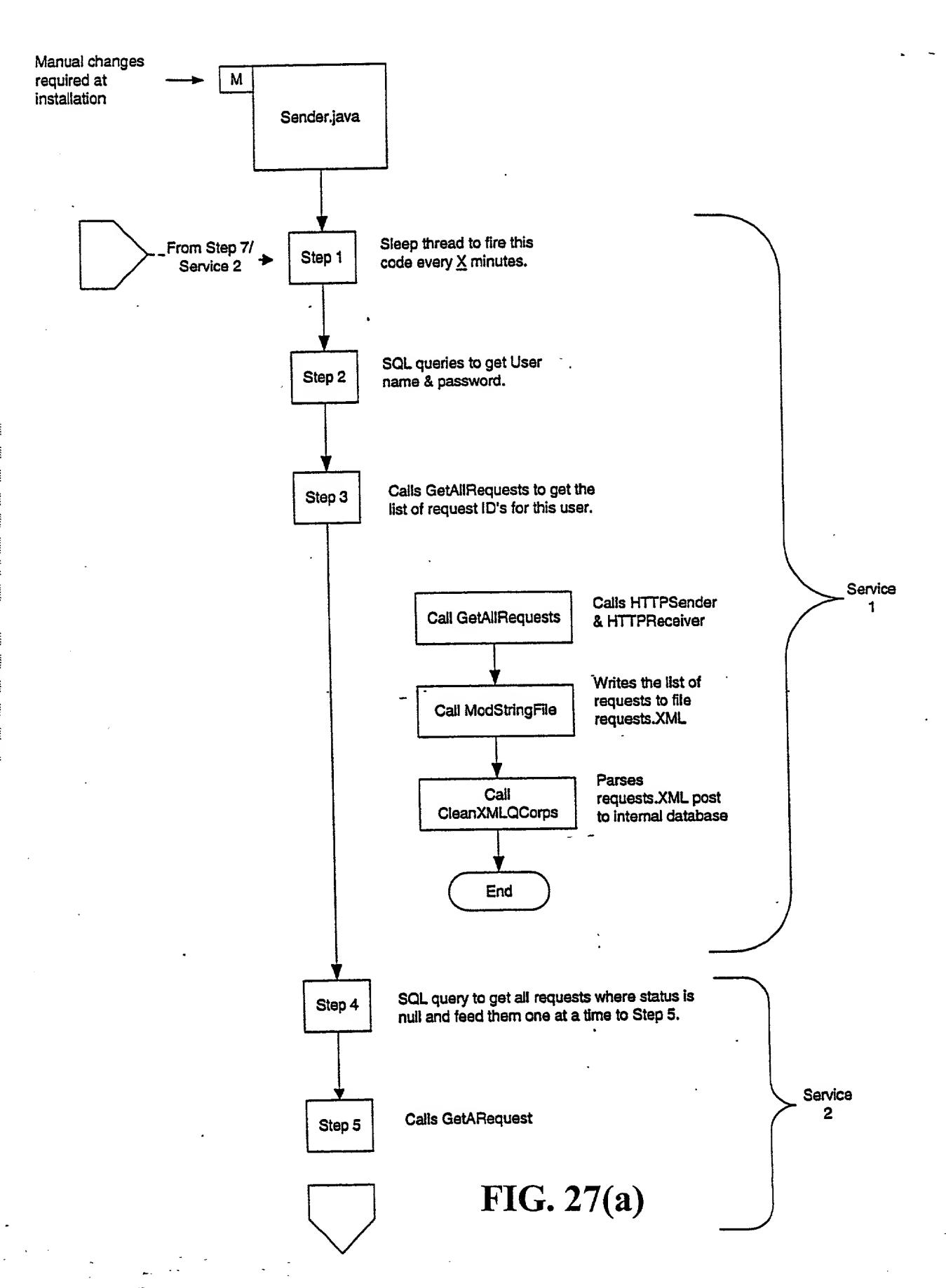
Generate Response 72210

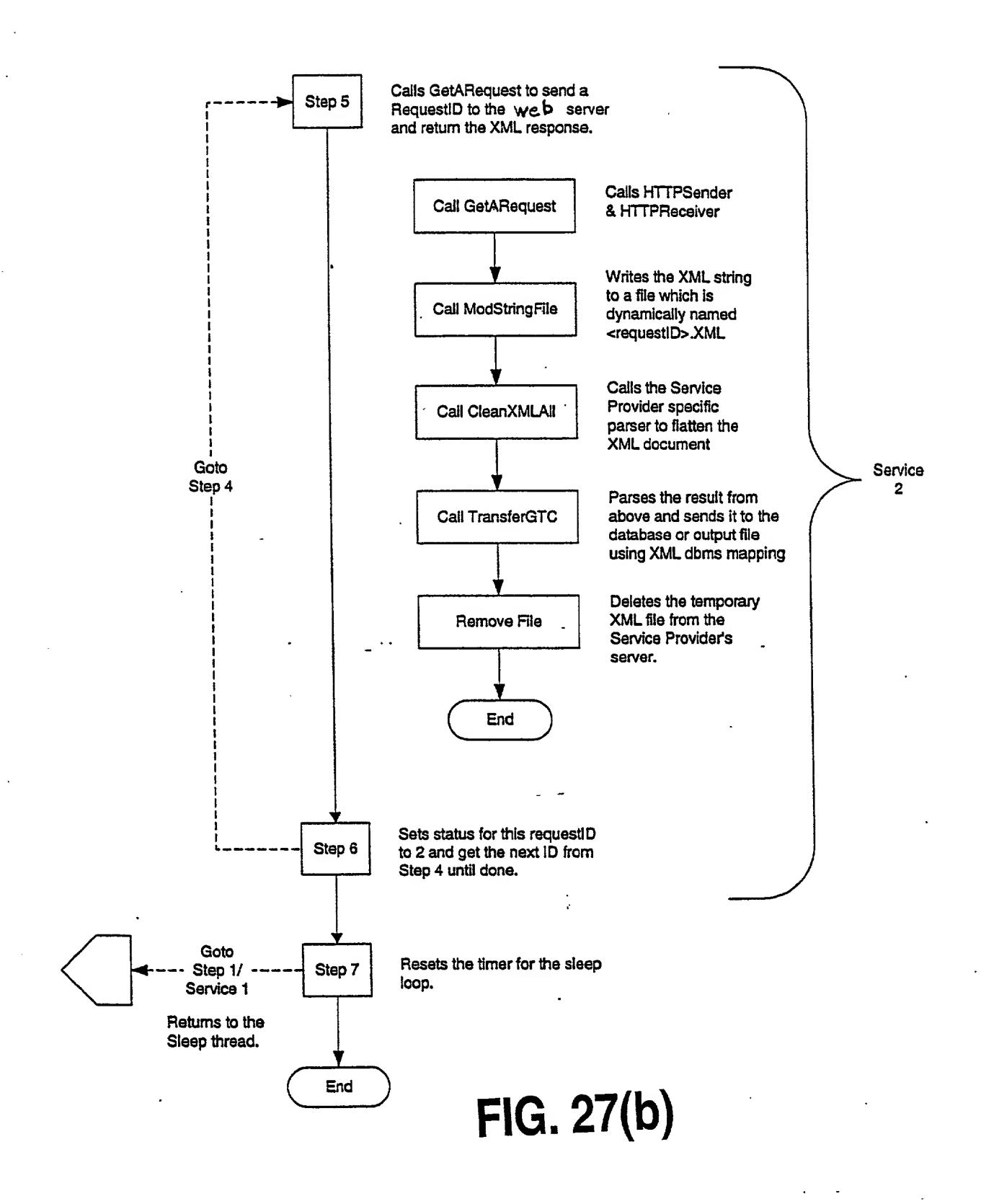
METWOOF	Work in Progress (B)
	Search Transactions (2)
Status:	Accepted -
Errors:	
Account Number:	
Deposit Amount:	
Deposit Instructions:	
Total Monthly Service	Fee:
New Telephone Numb	er:
Comment:	
Submit Respo	insa and Save

**FIG. 23** 



**FIG. 26** 





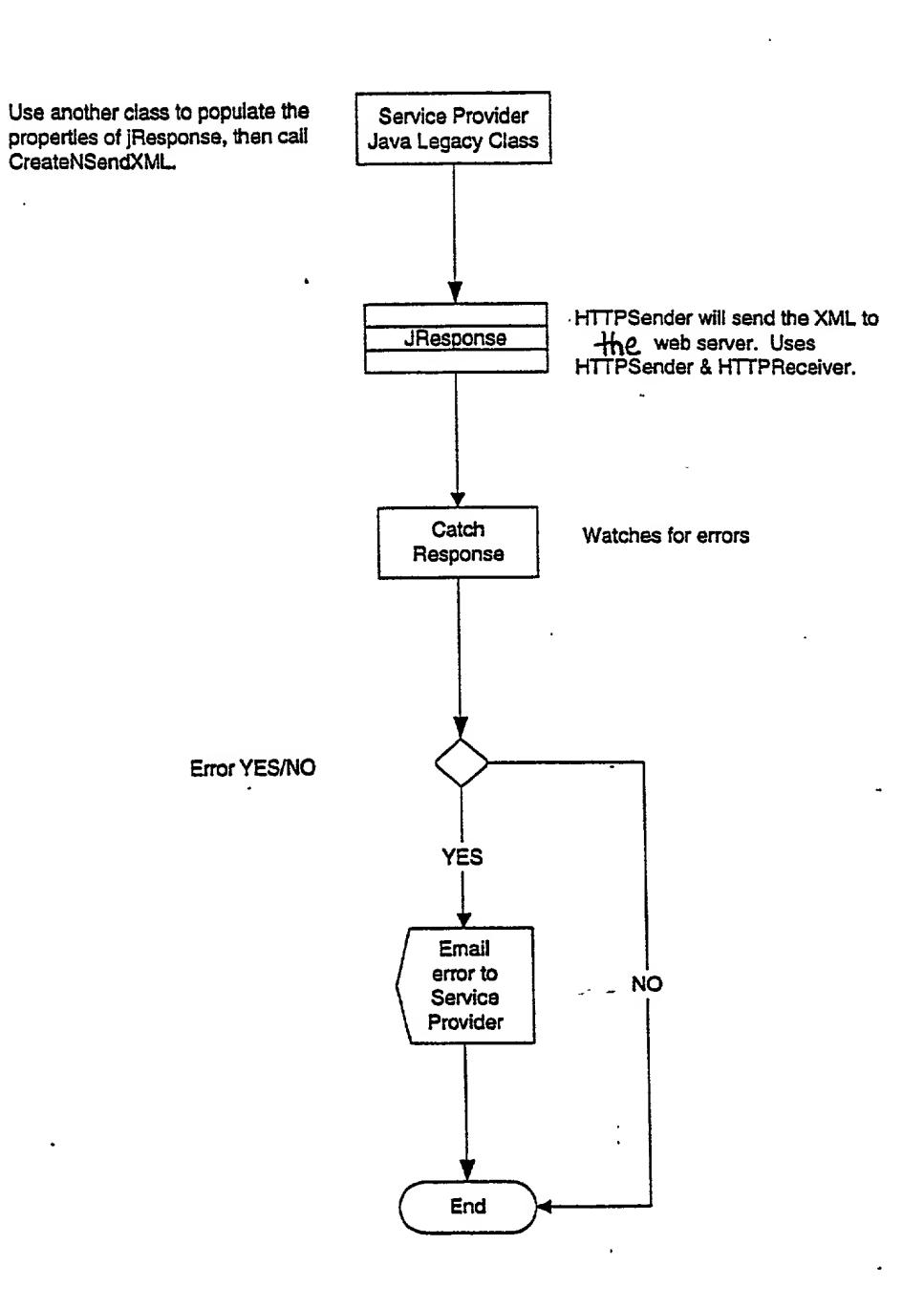
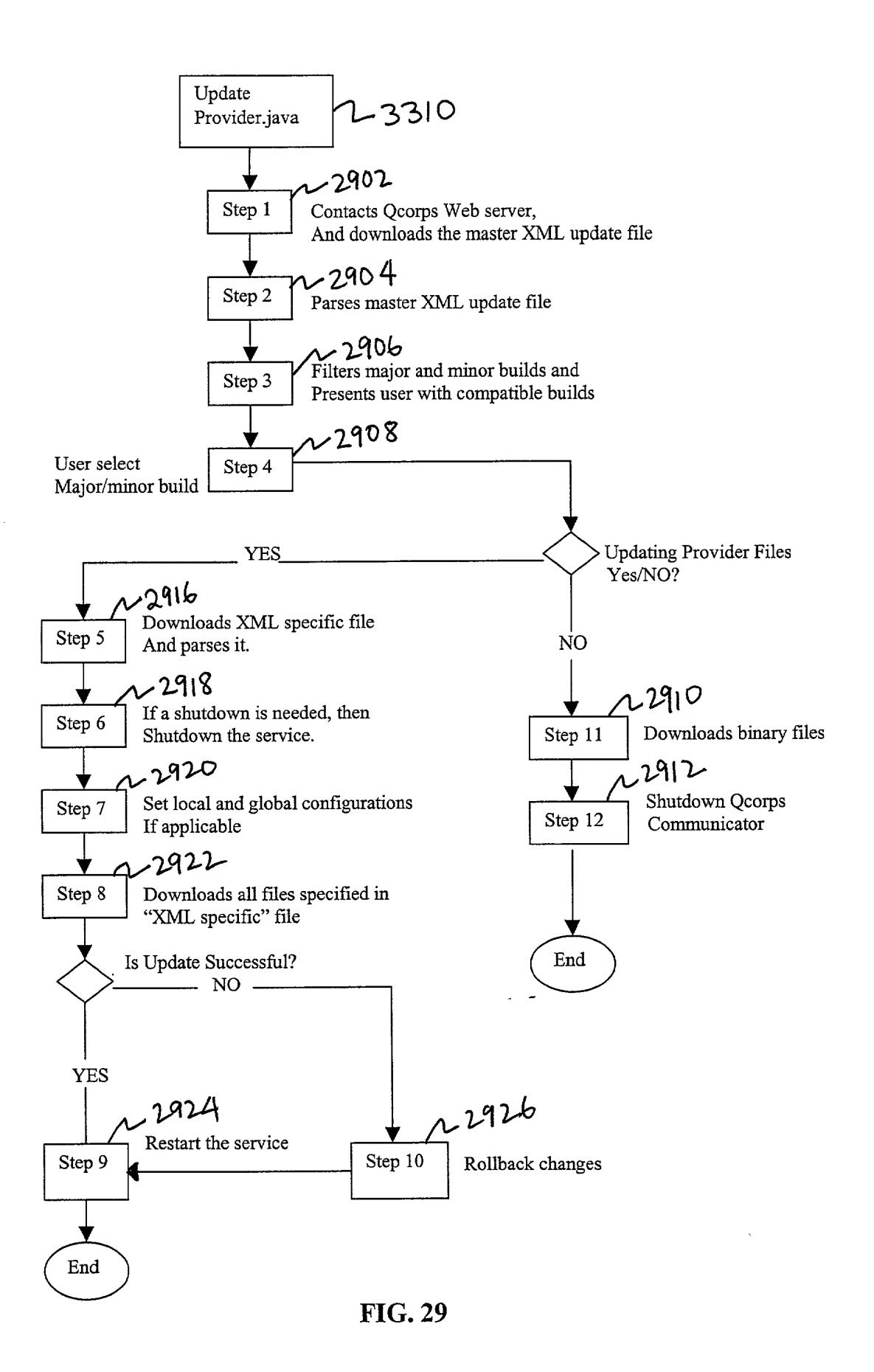


FIG. 28



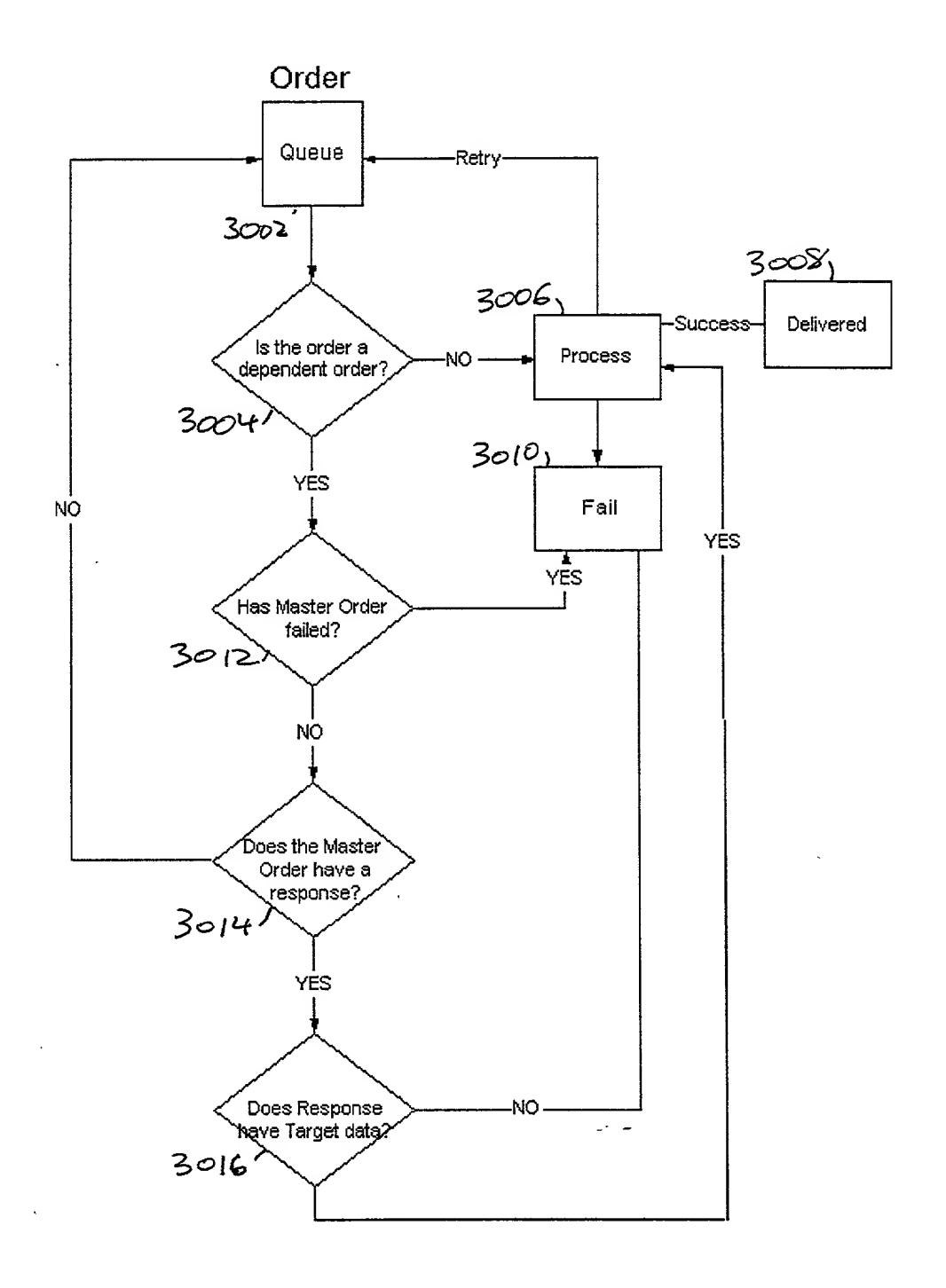


FIG. 30

FIG. 31



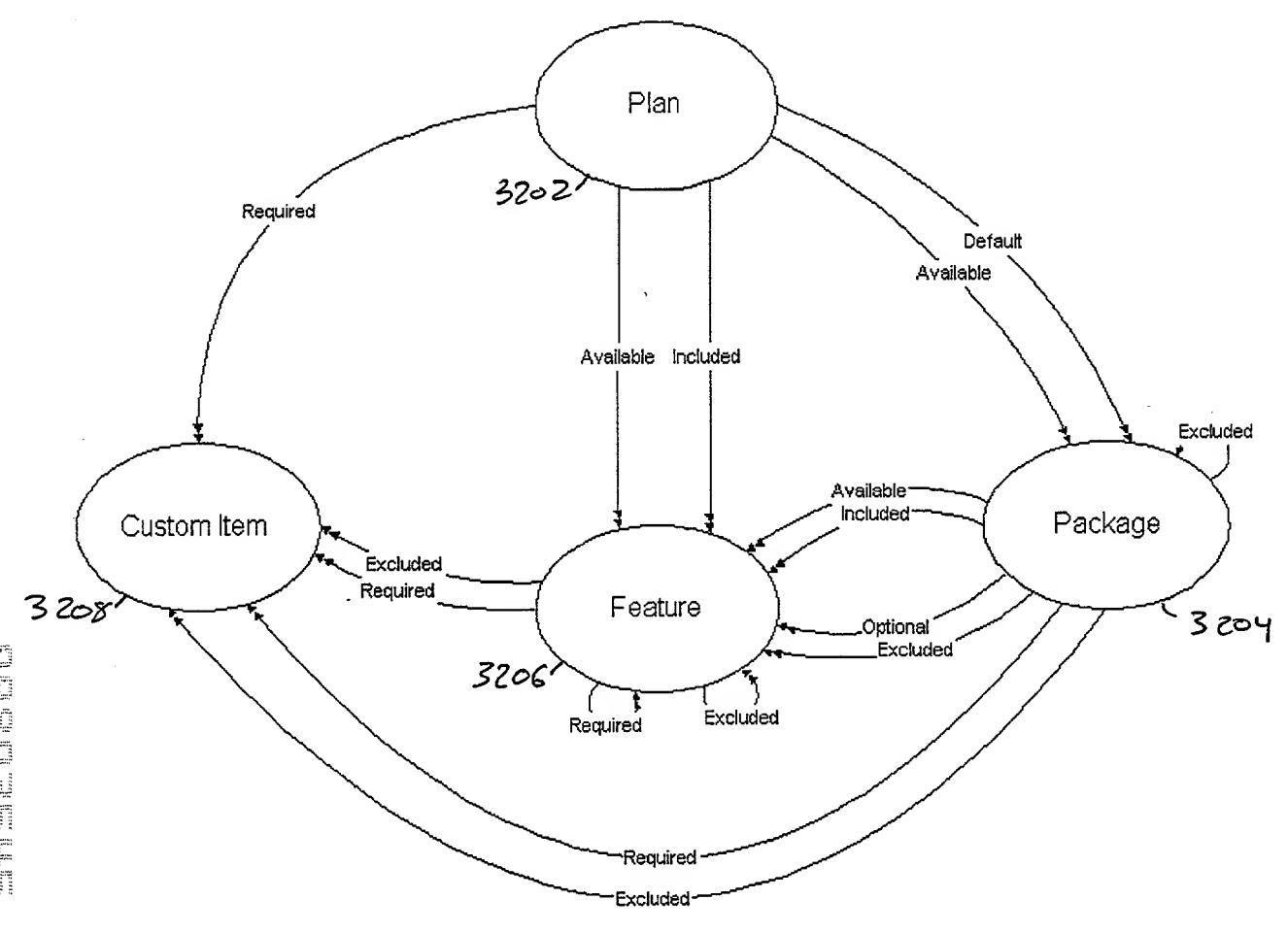
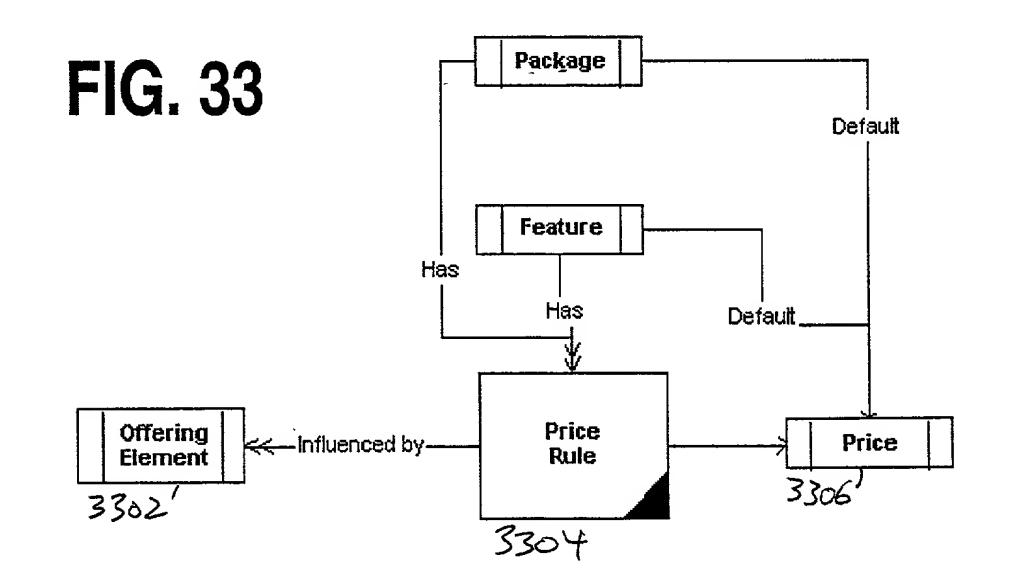


FIG. 32



# **Qcorps Communicator Architecture**

				Ğ	raphical Us	ei Inferfäce		
	Mulli-Service	Desktop	Innegrated Help	Advanc Configuration	e <b>d</b>	Log History	Order Mariagement Screens	Custemitzable:
				bie	sned Pige	ssing Engine		
	patatose ii	indling	व्यास्थ्यस्य अंतर्धातस्य	Lec Han	ding	\$ наме Веления Сопинализация	Districtions	File Beckup Mackidahen
2	Security!	Seith	Application Utilities	Event Aeur IMar		Several File Handling	XML Расано Ещиве	Scheduling
					ernal ( un	te flui tøjer		
		Inter	nation Receiving Syst	em		Into	emation Responding System	ı
		Ce	mnunication Protocol	s				
	l:nps	नाव	Http	ICP#P {	Partner Specific	* Parmer	System Processing in Stage	eg Area
			Staging Area					
200 200 200 200 200	ROBMS Adapters JOBE	XML	ASCII HTML	Asta Respond	Pariner Specific	XML	ASCH HTML	Parmer Spec
				r a		an ar <b>Syst</b> ema		

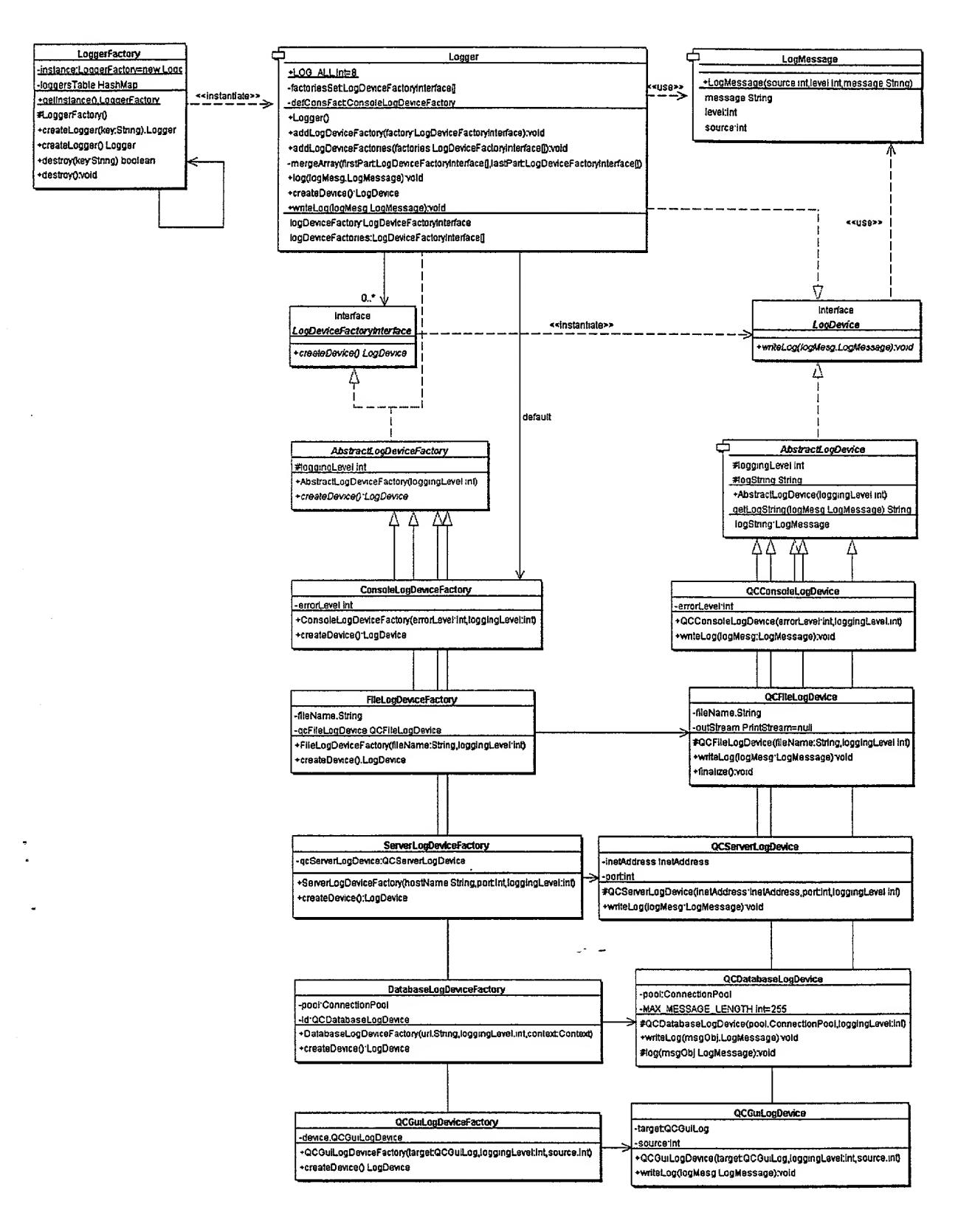


FIG. 35

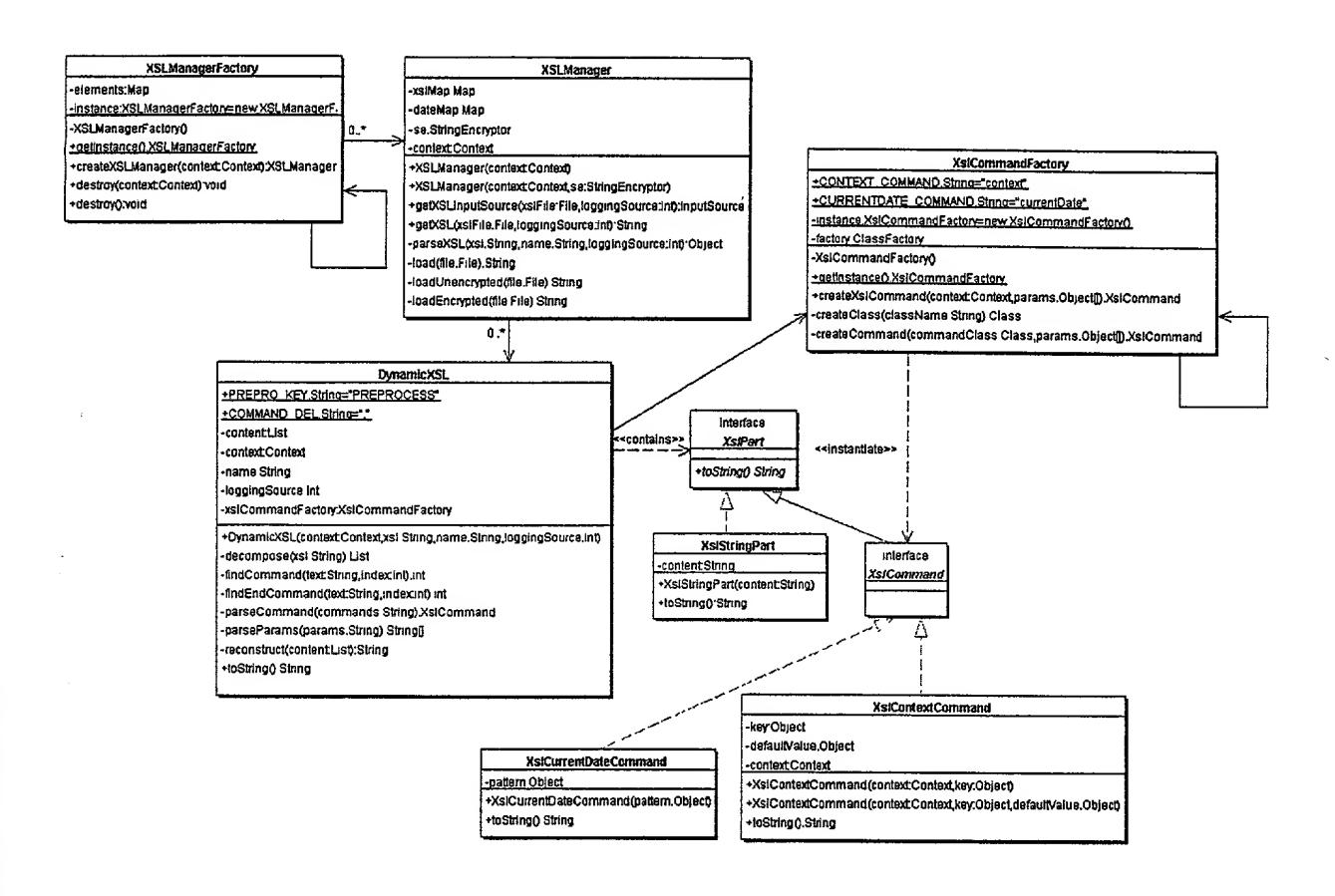


FIG. 36